



## **OAW/PRO Respect Policy**

At Orthopaedic Associates of Wausau and PRO Physical Therapy and Hand Center (OAW/PRO), we are committed to taking care of you. We have trained staff members to assist you with your entire experience at our clinics.

Because we know our staff work hard and care about patients, we expect all guests (patients or those accompanying a patient) of our clinic to treat our staff respectfully. Foul language or intimidating or abusive behavior will not be tolerated, in person or via telephone.

Please be aware that, should you act in a manner that is threatening, abusive or disrespectful to our staff, it will be considered grounds for dismissal from OAW/PRO.